

SERTEC APPRENTICESHIP VACANCY

Technical Support Technician Apprenticeship

Site: Group role undertaking placements across sites

Hours of Work: 36.5 hours, Monday to Thursday 08:00 – 4:30 and Friday 08:00 – 12.30. Increasing to 39 hours on return to company

Expected Apprenticeship Duration: 4 Years

Possible Start Date: September 2019

Who are Sertec?

Sertec has proven world class performance supplying quality parts to world class customers within the automotive industry. Our exceptional success is based upon our constant awareness that our people are our most valued resource and we work together to be the best at what we do!

Today we are one of the largest independent manufacturers of presswork and assemblies in Europe, producing and distributing millions of parts per week across several sites in the UK, Europe and Asia.

We believe in:

- Being the best at what we do, as individuals and as a company
- Empowering our staff to drive the business
- Being responsive and continuously exceeding our customer expectations
- Working together to achieve our shared mission
- Providing a positive environment, that is more than just a place of work.
- Being committed to the brand and our values, and continually investing in our staff their development.

What does a Technical Support Apprenticeship involve?

Technical Support is the pathway whereby you will sample different roles. You will provide engineering support to all production areas within the business so as to gain insight into different company processes.

Typical duties include:

- Assisting with the introduction of new work to the business
- Developing new manufacturing cells to fall in line with the introduction of new processes
- Investigating and implementing improvement projects.



What does a Sertec apprenticeship involve?

As an Engineering apprentice you will undertake a structured 4 year development programme, where you will have the opportunity to develop your knowledge and skills whilst working directly with industry professionals. You will gain hands-on experience, alongside college based learning which will provide you with the best start to your career in Engineering.

You will spend your first year at our Training Provider's training centre completing Level 2 foundation skills and you will work towards your level 3 BTEC, on your return to company, you will complete an NVQ level 3 and dependent on your commitment and progress, you may also move on to study a HNC or Degree level qualification.

Why choose a Sertec Apprenticeship?

Sertec Apprentices will be provided with numerous opportunities to develop, throughout the programme and beyond. During the programme you will be supported by dedicated mentors as you undertake a variety of placements across the business, allowing you to learn directly from the experts. You will also gain industry recognised qualifications alongside hands-on experience within the automotive industry.

What are we looking for?

Sertec are looking for the best. Whilst academic success is important, so too is your drive and determination to work within the automotive engineering industry.

Desired Skills and Behaviours:

- 5 GSCEs or equivalent at C grade or above (Grade 5-9), (including Maths, English and Science)
- Genuine interest in engineering and technology based subjects
- Excellent problem solving skills
- The enthusiasm to learn new things
- A willingness to work as part of a team
- Ability to take and follow instruction
- A keen eye for detail.